



Allina Hospitals & Clinics

# AGENCY INTERPRETER WORKSHEET AND FEEDBACK FORM

*Interpreter: Please complete this section before you begin your appointment and hand it to the Healthcare Professional when you introduce yourself.*

**APPOINTMENT INFORMATION:** Date: \_\_\_\_\_

**FACILITY:**  UH  Abbott NW  Mercy  Coon Rapids  Unity  Other: \_\_\_\_\_

**UNIT:**  Surg.  Emer.  Labor/Del.  Breast Center  Sr. Kenny Other: \_\_\_\_\_

**PATIENT'S LAST NAME:** \_\_\_\_\_ **FIRST NAME:** \_\_\_\_\_

**INTERPRETER NAME:** \_\_\_\_\_ **LANGUAGE:** \_\_\_\_\_

**AGENCY NAME:** \_\_\_\_\_

**Interpreter: do not write below this line**

**-----THIS SECTION TO BE COMPLETED BY HEALTHCARE PROFESSIONAL.-----**

**Instructions for Healthcare Professional:** Please check one of the answers box "Yes" or "No" provided and add "Comments".

**APPOINTMENT:** Scheduled Time: \_\_\_\_\_ Arrival Time \_\_\_\_\_ End Time \_\_\_\_\_

If late, were you notified?  NO  YES, by whom? \_\_\_\_\_

**DID THE INTERPRETER ACT PROFESIONAL?**  YES  NO

**DID THE INTERPRETER COUNSEL, ADVISE, OR INTERJECT HIS/HER OPINION DURING THE INTERPRETATION?**  YES  NO

**WERE YOU ABLE TO COMMUNICATE EFFECTIVELY?**  YES  NO

**DID THE INTERPRETER REMAIN IN HIS/HER ROLE?**  YES  NO

**DID THE INTERPRETER HAVE A PROFESSIONAL APPERANCE?**  YES  NO

**OVERALL:** Was interpreter performance:  Excellent  Good  Average  Poor

**COMMENTS:** \_\_\_\_\_

**COMPLETED BY:** \_\_\_\_\_  
(PLEASE PRINT)

**DATE:** \_\_\_\_\_

**TELEPHONE NUMBER:** \_\_\_\_\_

**MAIL STOP:** \_\_\_\_\_

**For deaf and hard of hearing patients, please inform the patient or companion that they may request proof of the interpreter qualification from either the interpreter or Allina Interpreter Services 612-775-8675**

**Interpreter: to receive payment for this assignment, please submit the whole sheet to your agency. Thank you!**